

# Interfuture Security News

Welcome to the 10th – and final – edition of the **Interfuture Security Newsletter**! Yes, a few things are about to change (for the better), but we'll tell you more about that below.

Also, we have details on the recent attack on airports across Europe – incidents like this seem to be happening more frequently, so we want to make sure you are informed.

This is your last chance to give us feedback in this format, so please, if you have anything you want to ask or tell us, just let us know!

## Key Point

There are two key things to consider here:

**Supply chain attacks** – can you trust the other companies integrated into your systems to have the same level of security as you do?

**Ransomware** – malware that encrypts your data, forcing you to pay for it to be released. With better monitoring and data backups could this have been avoided?

## Airport Attackers

Towards the end of September, three airports in Europe - **London Heathrow, Brussels and Berlin Brandenburg** – faced huge disruption following a cyber attack.

**Collins Aerospace's MUSE** platform, a third-party cloud based system used for check in and boarding was compromised. Without this, some of the most essential elements of air travel had to be done manually, leading to long queues, flights being delayed and cancellations.

At the time of writing, experts believe it was a supply chain attack, where a weaker part of a system is targeted to compromise a larger entity. Ransomware is suspected, but it isn't clear exactly what kind of attack it was, or who did it as nobody has taken responsibility yet. A man has been arrested in connection, but again, nothing has been confirmed.

The attack showed just how fragile the aviation industry's infrastructure is: a lot of elements in the supply chain work from outdated technology that is at high risk. Additionally, it shows how much of an issue supply chain attacks are becoming. It doesn't matter how good your security is if someone else connected to you can be compromised easily.





# Interfuture's Next Step

You may be aware by now, but **Interfuture** – both **Interfuture Systems** and **Interfuture Security** – have been acquired by **Landall Services**. This wasn't a decision taken lightly, with significant thought and research put in to ensure that you, our clients, continue to get the best level of service from us - we believe **Landall Services** will be able to help accomplish this.

**Landall Services** started as a managed print service provider, before moving to acquire other companies, expanding their remit. They now offer document management, automation workflow technology and hosted telephony on top of managed print. **Landall Services** had started to offer IT support and security, but wanted to bring on some more experts, which is where **Interfuture** comes in.

So, what does this change for you? Nothing about the service or pricing you receive from **Interfuture** is going to change outside of what is expected and business will continue as normal - so don't panic!

Going forward though, **Interfuture Security Limited** will be **Landall Services Limited**, so all our branding and communication will have **Landall Services'** logos. The team here at **Interfuture** has started to be integrated into **Landall Services**, so you may continue to communicate with the same people as before, just to a different email address.

You might meet some new faces from **Landall Services'** existing IT team, and they're just as professional and dedicated as the **Interfuture** staff you know and trust: we look forward to introducing you to our new colleagues.

It also means you'll have easy access to all **Landall Services'** other offerings. Want to replace your office printers? Talk to us and see what **Landall Services** can offer. Need help with document management? Let us know and we can explain how **Landall Services** can assist. The opportunity to bring multiple key office and IT related services together, so you only have to deal with one company and one bill, could save you time and costs.

As we've explained, **Interfuture** is now **Landall Services**, operations will continue as normal under **Landall Services** branding and we can now offer you even more. If you have any questions or concerns, please get in touch and we'd be happy to talk to you further.

## Goodbye For Now

As you now know, **Interfuture** is becoming **Landall Services**, and sadly that means the end of our monthly newsletters! We really appreciate anyone who took the time to read them or who has found them useful.

However, this won't be the last you'll hear from the **Interfuture** team, but next time we talk we'll be called **Landall Services** instead. We'll be reaching out in their style whenever something important needs communicating, just as we have always done – keep an eye out for correspondences from **Landall Services** in your inbox and we look forward to speaking again soon.